

#### **ASX / Media Release**

20 June 2017

#### Ingenia sales momentum points to strong FY18

#### **Highlights**

- Target of 190 new home settlements for FY17 now achieved
- On track to deliver EBIT guidance of \$30 million for FY17
- Expect FY18 settlements in the range of 260-280 new homes
- EBIT guidance of \$42 \$46 million for FY18, subject to no material change in market conditions

Ingenia Communities Group (ASX:INA) today announced that as at 15 June the Group had achieved its FY17 target of 190 new home settlements across the Group's Lifestyle Communities business, with 191 settlements completed and a further 19 contracted sales due to settle in June or early July. This result underpins delivery of the Group's FY17 EBIT guidance, of \$30 million.

Ingenia's CEO, Simon Owen, said the Group was well positioned to continue to deliver strong growth in settlements in FY18, with 136 homes contracted or deposited at 15 June.

"It is pleasing to report that we are continuing to see strong interest in our projects and that our development business is continuing to build momentum. May 2017 represented our strongest month for new home sales on record with 34 settlements achieved for the month."

With an average sale price for settled homes of over \$300,000 year to date the Group expects to deliver an average gross profit per home of approximately \$100,000 (subject to final sales mix).

"As we move into FY18 we will launch four new key greenfield and large scale expansion projects, further diversifying our sales base and contributing to a target of 260-280 settlements for the year. The expected increase in sales and the addition of new assets and rental contracts to our operating business support our target for increased EBIT (in the range of \$42-46 million) for FY18."



Mr Owen said the Group had assembled a valuable capital city and coastal land bank to support ongoing sales growth into FY19 and was continuing to invest in its development and sales platform to position the Group for a multi-year growth strategy.

Ingenia will provide the final full year FY17 settlements and an update on the Group's outlook and guidance with the release of Ingenia's full year results on 22 August 2017.

Further information on the Group's outlook and Ingenia's growth strategy in Western Sydney is found in the Investor Tour information released to the market today.

**ENDS** 

For further information please contact:

Donna Byrne Group Investor Relations Manager P 02 8263 0507 M 0401 711 542

Ingenia Communities Holdings Limited (ACN 154 444 925), Ingenia Communities Fund (ASRN 107 459 576) and Ingenia Communities Management Trust (ARSN 122 928 410). The Responsible Entity for each scheme is Ingenia Communities RE Limited (ACN 154 464 990) (AFSL415862).





## **INGENIA COMMUNITIES GROUP**

# **2017 Investor Tour**

20 June 2017

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# **Business Update**

Simon Owen, CEO



### **Our Business Drivers**

### Ingenia operates in two complementary sectors with strong growth prospects

O1. Affordable rent-driven seniors housing

# Experience based

#### **Demand Drivers**

- Over 65's fastest growing demographic
- More than 70% of seniors own home outright
- Limited savings beyond family home
- Rapidly growing caravan and campervan registrations as population ages
- Diminishing caravan parks many being redeveloped

#### **Opportunity**

- Grow market awareness and penetration
- Convert home equity into comfortable retirement
- Home design affordability and site yield
- Drive revenue growth through product innovation and investment in digital
- Conversion of land to highest and best use
- Increase land utilisation drive new revenue streams

## **Business Overview**

### Creating Australia's best lifestyle communities



Over 4,500 Residents

Ingenia has

66 Australian communities & growing



**3,600** Occupied permanent homes



**790,000+ room nights p.a** Villas and sites



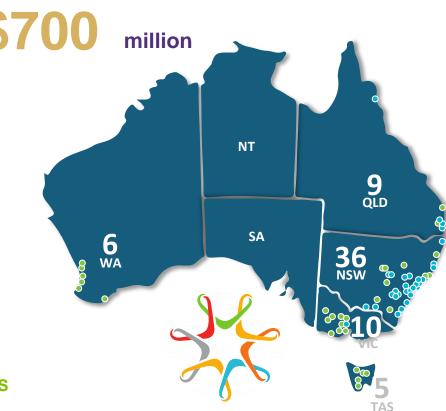
Annual revenue >\$160 million

Stable rent base >\$1.2 million/pw



**2,650** Potential development Sites

Portfolio now over



**35 LIFESTYLE AND HOLIDAY PARKS** 

31 RENTAL VILLAGES

Note: Includes announced acquisitions yet to settle.



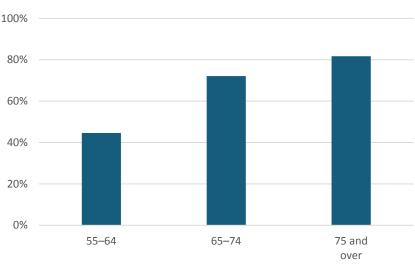
# **Key Drivers Remain Strong**



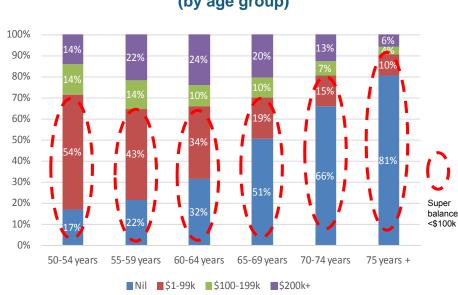
# **Strategy**

### Supported by key growth drivers: Seniors Rental





# Superannuation account balances (by age group)



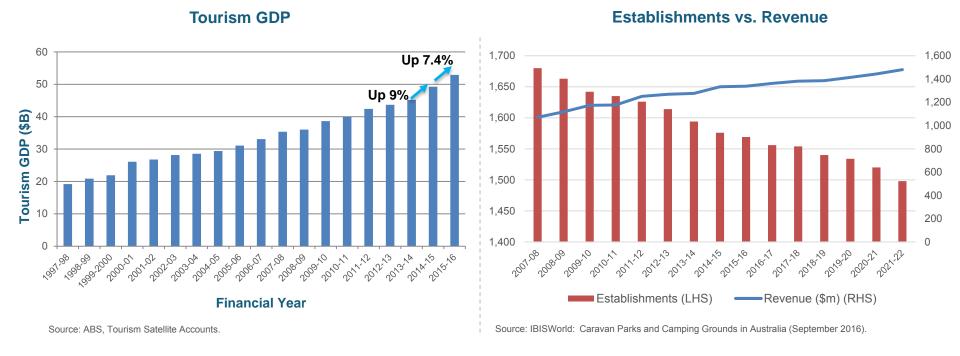
Source: ASFA Research and Resource Centre.

- > The maximum pension for singles is \$439 per week which is insufficient to fund a comfortable retirement
- Australia's growing pool of retirees is living longer for people aged 65–69 some 70% have <\$100k in accumulated superannuation</p>
- For many retirees, the sole source of accumulated wealth is ownership of the family home releasing equity whilst retaining Government payments is increasingly attractive

Source: ABS

# **Strategy**

### Supported by key growth drivers: Holidays



- Tourism is a growing industry in Australia, delivering GDP of \$53 billion in nominal terms (up 7.4%) in FY161
- Caravan and RV registrations are growing at 2.5x car registrations and are highly leveraged to ageing population
- > Travelling seniors and families represent the largest market segments for holiday parks
- Growing demand for holiday parks as supply declines, providing opportunity to build market share, grow revenue and expand margins

<sup>1.</sup> ABS, Tourism Satellite Accounts.

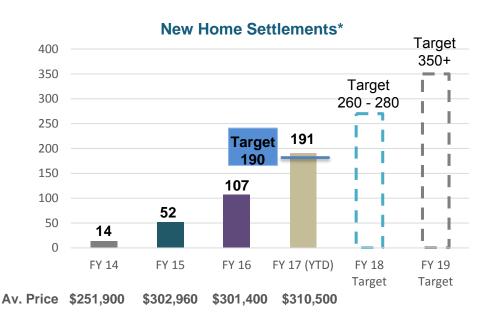


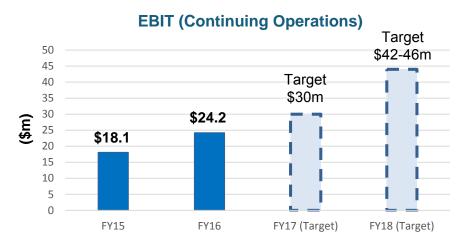
# **Guidance Update**



# On Track to Deliver Strong FY17 Result

### Target of 190 new home settlements achieved





# Settlement of 191 new homes to 15 June – target of 190 exceeded

- > Further 19 settlements contracted that could fall into either FY17 or FY18 anticipate settling ~200 new homes FY17
- > Stoney Creek sold out

# On track to deliver ~\$100,000\* new home gross development profit FY17

2H17 margins impacted by asset mix – no discounting

# At 15 June 2017 a further 136 homes deposited or contracted

Remain on track to achieve \$30 million EBIT guidance



<sup>\*</sup> Excludes homes acquired as inventory and refurbishments.

# **Strong Growth Anticipated FY18**

# New projects and recent acquisitions growing revenue earnings

Metric	FY18 Guidance	Comment
Settlements	260-280 homes	Will depend on launch timing of new projects (Latitude One, Conjola, Glenwood and Grange)
EBIT	\$42-46m	Dependant on settlement volumes and margins, timing of asset sales (earnings forgone) and contribution from recent acquisitions  Continuing investment in development team including entry into Victorian market
Gross Sales Margin	~\$110,000	Dependent on contribution from high margin new projects (Latitude One, Glenwood and Grange)

#### Growth in development and operating profit leading to forecast increase in tax expense

- Effective tax rate of 8 12% expected for FY18
- > No cash tax payable in FY18

#### LVR to be maintained within 30-40% range

Recent capital raise, existing debt capacity and strategic asset sales to fund accelerating development

#### Guidance subject to no material change in market conditions



# Development

### Large scale metro and coastal projects underpin growth

Development Portfolio*					
	Approved	Subject To Approval	Total		
Metro (49%)	463	833	1,296		
Coastal (38%)	594	408	1,002		
Regional (13%)	280	72	352		
TOTAL	1,337	1,313	2,650		

Existing Large Scale Projects*				
1. Lara – Outer Melbourne	125 sites			
2. Bethania – Brisbane	261 sites			
3. Chambers Pines – Brisbane	256 sites			
4. Conjola – NSW South Coast	114 sites			
5. Avina – Sydney	247 sites			
6. Latitude One – NSW Coast	229 sites			
Under Contract / Option				
7. Glenwood – NSW Mid North Coast	196 sites			
8. Upper Coomera – Bris/Gold Coast	235 sites			
9. Hervey Bay – Qld, Fraser Coast	210 sites			

#### Potential pipeline now 2,650 sites

- Over 1,300 sites available for immediate development
- Development underway in key metro and coastal assets with three projects soon to launch

# Focus on large-scale, multi-year metro and coastal development projects

- > Target high sales velocity projects with attractive margins
- Supplemented by expansion and conversion of existing and targeted lifestyle and tourism parks
- Targeting IRR of 20% on new greenfields projects

#### **Projects to launch FY18**

- First greenfield development in strongly performing NSW Mid North Coast cluster (Latitude One)
- Expansion of The Grange now underway
- Approval in place at Conjola (NSW South Coast) and Glenwood (NSW Mid North Coast)



<sup>\*</sup> Includes communities under contract or optioned. At 31 December, adjusted for acquisitions.

# **Development**

Owen Burnie, Senior Development Manager



# Development – Structure and Process In house team in place covering key disciplines

Design Team

Accounting & Finance

Customer Service NSW Development Team VIC Development Team QLD Development Team

Risk & Compliance

- > In the past 12 months we have internalised the project management (site superintendent) capabilities to lower costs and significantly improve 'speed to market'
- > Further investment in development team will be made over the next 12 months to support further growth in new home sales over next 3 4 years



# **Supply Chain**

#### **Expanded supply chain**

- Now using 7 builders
  - Three on-site builders
  - Four manufactured home builders
- Parkwood and Glendale remain key suppliers
  - Strong relationship in place and collaborative process
  - Provide approximately 45% of homes in FY17
- > Supply chain expanding to larger on-site builders to manage capacity
  - Resulting in supply chain certainty and pricing tension

















Product innovation: on-site building



### **Process**

#### **Diversifying building methodologies**

	Manufactured / relocatable homes built off- site	Relocatable homes built on-site
Product & Design	Constrained to transport and installation requirements – steps required	Able to meet market demand for level access homes and 'bricks and mortar" style
Cost	Low cost housing including transport cost	Additional cost in preliminaries and concrete slab – progress payments have a greater impact on working capital
Timing	10 – 12 weeks	~12-14 weeks allowing for wet weather contingency and concrete slab
Pricing	Affordable price point	Higher prices achievable based on traditional residential style and level access





# **Ingenia Design Standards**

- > Ingenia's own 'standard' homes
  - Twelve key home designs
  - Standard specification with upgrade packages
  - Finish and façade options
  - External and internal colour options
  - Customers able to 'customise' from limited set of choices
- Ability to tender to a range of builders
- Cost and time efficiencies for sales launch and delivery
- In-house expertise to design masterplan and lot sizes



#### MAPLE FEATURES

- · Enjoy a new home with modern finishes
- Modern kitchen
- 2 bedrooms + study
- 1 bathroom + separate toilet
- · Single carport
- Separate laundry
- · Entertainment deck
- · Built-in robes in all bedrooms
- · Heating + air conditioning
- · Ceiling fans throughout





INGENIA LIFESTYLE LARA 40 Watt Street, Lara VIC 3212 p 0491 229 257 e lara@ingenialifestyle.com.au www.liveinlara.com.au

The information is projected soluble is general information and the final product may differ from what is displayed



**Product innovation: modern facades** 



### Ingenia Lifestyle Lara, Melbourne / Geelong

- Acquired October 2015
- Expansion of partially complete community
- New product launched
- Final stage of civil works underway
- Building on-site
- Display village complete
- At 15 June YTD, 29 new homes settled, 20 homes deposited or contracted







### Ingenia Lifestyle Bethania, Brisbane

- Acquired July 2015
- Expansion of partially complete community (76 approved sites)
- Civil works completed for remaining 83 sites
- Using onsite builders (Ezi Build and MJH Multi)
- Two adjacent land parcels acquired (DA for 191 homes lodged December 2016)
- At 15 June YTD, 18 new homes settled, 15 homes deposited or contracted







# Ingenia Lifestyle Chambers Pines, Brisbane

- Acquired March 2015
- Council approval received for expansion of existing community on adjacent (golf course) land for 256 sites and community clubhouse
- Civil works for first stage of expansion and display home complete with community clubhouse under construction
- Using traditional offsite and onsite building (Glendale and MJH Multi)
- At 15 June YTD, 11 new homes settled, 8 homes deposited or contracted







### Ingenia South West Rocks, NSW Mid North Coast

- Acquired February 2016
- Expansion of partially complete mixed-use community
- Community clubhouse and new entry complete
- All Stage 1 homes (24 sites) sold
- Stage 2 (27 homes) civil works underway for completion in July
- Using traditional offsite building
- At 15 June YTD, 14 new homes settled, 32 homes deposited or contracted







## Ingenia Lifestyle The Grange, Lake Macquarie NSW

- Ingenia's first lifestyle community was acquired in March 2013
- Expansion of 56 sites on vacant land approved by Council and civil works underway
- New community centre in place opening in conjunction with first display homes (anticipated July 2017)
- Using traditional offsite building
- Expected to be a key contributor to FY18 sales



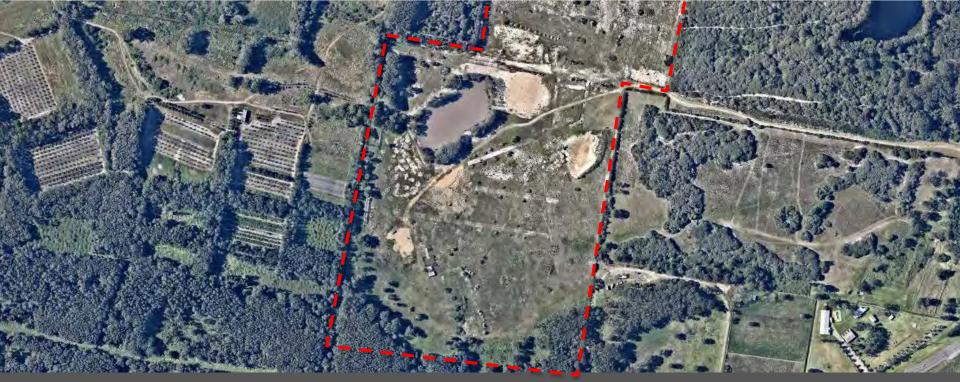






# Ingenia Lifestyle Latitude One, Port Stephens NSW

- Acquired December 2016
- Approved Greenfield development
- Contract awarded for Stage 1 civil works commencing mid 2017
- S82 approval for onsite building obtained by Ingenia subsequent to purchase
- Investigating options to improve yield



### Ingenia Lifestyle Lake Conjola, NSW (coastal)

- Acquired September 2015
- Ingenia subsequently achieved DA approval on adjacent (golf course) land for 114 sites and community clubhouse





# **Avina Van Village**



# Overview: Avina Van Village

#### **Acquired October 2016**

- Located on 5.1 hectares 50 kilometres from Sydney CBD (Hawkesbury LGA)
- Provides development opportunity in key Sydney market

#### Mixed-use community with existing tourism and permanent homes (5.1 hectares)

- 41 existing and occupied homes
- 56 tourism cabins
- 65 tourism sites
- Facilities include pool, restaurant, barbeque area, playground

#### Additional 14.4 hectares of surrounding land acquired or under option

Potential to create new master planned seniors community in strong growth market









# **Asset Strategy**



#### Priority – development of new masterplanned community

- DA lodged September 2016 for 247 new homes and community facilities
- New development on vacant land, with separate entry
- Planning pathway through the Joint Regional Planning Panel (JRPP)

# Continue to own and operate existing community (tourism and permanent sites)

- Over time invest in selected improvements including:
  - New and upgraded cabin stock
  - Expansion
  - Additional amenities dicative artist impression



# Masterplan



# Homes



- 2-3 bedrooms
- 1.5 2 bathrooms
- 1 2 car garages

Lot sizes average 250 sqm

indicative artist impressio

# **Facilities**



- Outdoor swimming pool
- Walking trail
- Lake
- Landscaped gardens

- Bowling green
- BBQ area
- Library
- Workshop

- Community clubhouse
- Dining and lounge areas

Indicative artist impressio

# **Development Update**

- DA Lodged September 2016 for 247 new homes and community facilities
- Council and Joint Regional Planning Panel process continuing
  - JRPP conducted site visit in March 2017
  - Request for information returned 5 June
- Current status: waiting on Council to submit report to JRPP meeting



Sales and Marketing Kate Melrose, General Manager, Sales



### Ingenia Lifestyle

#### **Land Lease Communities**

#### **Increasing Momentum**

- Increasing awareness of the land lease model
- Momentum continues sales guidance upgraded as market recognition grows and new records set
- Pension change impacts 2017
- Budget changes supportive
- Market conditions

#### The Foundations of Growth

- Maturing portfolio mix reduces risk
- Investment in systems and processes
- Marketing evolution

#### **Case Studies**

- Bronze Stoney Creek
- Silver Lara
- Gold Avina and Latitude One



### Growing Recognition of the Simplicity of the Model

Land Lease Communities are the "disruptor" of the retirement sector.

A "fair go solution" for Aussies

# "MHE/LLC's will be bigger than the village sector"

(Chris Baynes – Leaders Summit 2017 Five predictions of the retirement village sector)





"Land Lease Communities are popping up at a rate that can't keep up with demand" (ACA)



### **Broader Exposure**

### **Increased Media Coverage**





Seniors are flocking to over 50s lifestyle communities seeking lower maintenance properties and an active lifestyle.

Land lease community, Ingenia Lifestyle Chambers Pines has fast-tracked its next. release of homes to the market following a surge of deposits. Ingenia Lifestyle Chambers Pries project sales manager Lynda Ruddell said the demand for land lease communities arrong downsizers was dear at a recent open day.

We saw more than 90 groups flock to the community to inspect our homes and speak to residents already enjoying the social and financial benefits of active lifestyle living." Ms

Chambers Pines residents Don and Helen Govan chose to move to the community after realising their family home required too much work to maintain "I realised I was getting older and we couldn't do what we used to do." Mr. Governsed "After transitioning, it only took a week here and it already felt like we'd lived here most of our lives. It's a very friendly atmosphere and we are really looking forward to being able to enjoy the new clubhouse and see the new master plan for the community." Mr Govan said retirees needed to start thinking

ahead and not leaving their move too late. 1 think people leave downsizing until too.

late and the kids start to worry." he said.



#### THE BASICS

#### INGENIA LIFESTYLE CHAMBERS

Developer: Ingenia Lifestyle Price: From \$210,000. Location: Koplick Rd. Chambers Pines

A low-maintenance and social lifestyle is appealing to the over-50s who are wanting a better, more active lifestyle

We wanted to have the power to decide. where we wanted to live - it was about us being proactive and not reactive."

Ms Ruddel said there was no doubt the land lease model was becoming sought after. "Our homes are tailored to meet the needs of active seniors with the next stage of the

community to include a modern clubhouse, a resort-style swimming good and a competition standard bowling green, all which encourage a healthy lifestyle, she said. Ingenia Lifestyle. Chambers Pines offers new home ownership from \$210,000 for a two-hedroom onehathroom home Chambers Pines has Onen Homes today and Anni 27

### Herald Sun **Sense of community**

Land leases are an alternative to village life, writes Cheryl

#### Critchlev

OWNSIZERS have more ptions than ever. While retirement villages main popular, some over-55s are joining a lifesty lefocused land lease community.

Like retirement villages, land lease communities offer features such as security, community cents swimming pools, recreation facilities and health programs

But they are different in several ways and can offer some financial advantages for over 55s.

Land lease community residents buy their home and retain the capital gain if they sell. They lease the land, which eliminates stamp duty, entry/exit fees and body corporate charges.

A regular site fee covers water and council rates, maintenance/ operations, facilities and management staff Resident rights are covered by Victorian legislation.

In comparison, retirement villages are governed by the Victorian

Depending on their contract, village residents also pay monthly fees and then exit fees upon leaving Whether they share capital

gain depends upon their contract. Ingenia Lifestyle has 29 Australian lifesty le communities offering affordable housing and support

Its Lara community, for example offers Ingenia Care. It co-ordinates a range of services and an eight-week Ingenia Wellbeing program with local health professionals.

Ingenia chief operating officer Nikki Fisher said seniors were attracted to the flexible and low maintenance lifestyle.

She said land lease community residents often paid less for their home, while avoiding stamp duty and

complicated exit fees. Some could also access rental assistance. "Other financial gains include the

home being part of your estate as a willable asset," Ms Fisher said. Ingenia Lifestyle Lara's new homes start at \$209,000. The average resident

is 68, with many still working or volunteering. "They're looking to improve their lifestyle, make new friends or improve

health or finances," Ms Fisher said. "Land lease communities provide

security and peace of mind, with residents able to lock up and leave and head out to travel visit friends and family or experience something new

dering downsizing

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munity and watch enefits, facilities and social budget and ongoing living expenses in mind. Consider safety and security.

Are you with like-minded friends in a gated community?



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COURSERPLAN, Solveney, December 10, 2000 11

#### Express Advocate

#### **Perfect fit for downsizers**

Modern pre-built homes offer a stress-free, affordable and speedy alternative to building from scratch



# **Sunday Mail**



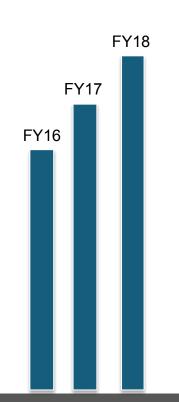
### **Sector Maturing**

#### From caravan conversions to masterplanned communities

Increased diversity of product and price point will drive sales momentum into FY18 and beyond

#### **Median House Price**

Sydney	Melbourne	Brisbane
\$1.15m	\$843k	\$655k



#### Gold

\$400k - \$1m+

- Avina
- **Latitude One**
- · Glenwood

#### **Silver**

\$250k - \$390k

- Lara
- Bethania
- **Chambers Pines**
- The Grange

#### **Bronze**

**\$150k - \$250k** 

- **South West Rocks**
- Hunter Valley
- Stoney Creek
- **Albury**







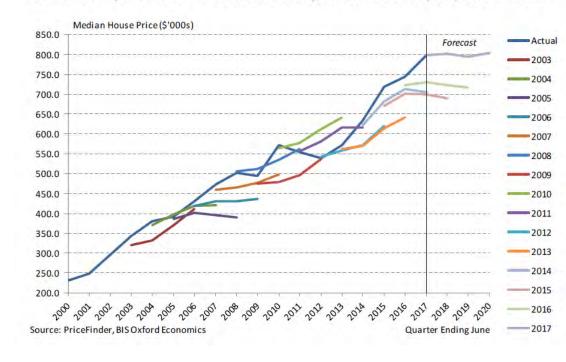


### **National Market Outlook**

# Key housing market indicators for Sydney/Melbourne and other capital cities, other than Perth, show a stable outlook

- Price growth slowing
- 2. Rental growth stable
- Discounts balanced or falling
- 4. Days on Market still ≤ 45 days
- 5. Stable construction pipeline
- Our market perceive their homes are worth less than they are achieving.
   Shifting sales process to capture increase spending capacity.
- Ingenia's portfolio mix in FY18
  has a more balanced exposure to
  Brisbane, Sydney and Melbourne
  property markets.

Comparison of average annual median house price growth (%) forecast in each of BIS Oxford Economics' reports versus actual median house price over the three year period, Australia



### Two Budget Incentives Will Mobilise Our Target Market

# 1. Incentives to downsize with increased super contribution will appeal more to self-funded retirees

- Contribution of up to \$300,000 into super from the proceeds of the sale of their home (\$600k couple)
- Principal home must be owned for 10 years disadvantage to second dip downsizers
- The work test will not be applied
- Over 75 will be able to contribute in excess of the concessional caps
- Likely to appeal to self-funded retirees and those who are currently deemed "to old" to contribute to superannuation

Pensioners are assessing the pros and cons of the income test, asset test and super contributions on their downsize decision





### The incoming, the ongoing and the outgoing to downsizing

As house prices in Australia's capital cities boom, many downsizers who are asset-rich but cash-poo



A situation and situation compact.

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Two greatest Cores. These are standard in traditional references disease, and normally a percentage accurate over a period of time, typically anywhere between 25% and 50% other 10 years and there can be sharen in capital gains to factor in as well.

Insuring the Land being reduced through government assistance - it is a vary popular and affordable housing option," Started last.

Case study for lifestyle community living

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Site Type \$4,778 p.a. (\$60 per week)
Living experies \$10,200 p.a. (\$750 per week)
Total \$25,900

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#### A new GOLD CLASS Lifestyl



### Two Budget incentives will mobilise our target market

2. First home buyers (FHB) super savers scheme increase demand for the stock our market is selling

Mum and Dad trying to mobilise the adult kids out of the house so they can downsize see the FHB incentive plus the extra cash they will have as an opportunity help kids and have a fresh start

- FHB voluntary super contributions quarantined for a house deposit will boost FHB activity however it still makes affordability in Sydney a challenge
- Key driver to downsize amongst our market is to help kids out
- Key obstacle to downsizing is the adult child still living at home



### Ingenia provides customers with quality educational resources

Click here if you are having trouble viewing this message.

INGENIA LIFESTYLE

**ABOUT** 

COMMUNITIES

CONTAC





#### WATCH: NOEL WHITTAKER'S INTERVIEW WITH INGENIA LIFESTYLE ABOUT DOWNSIZING

The great Australian dream of keeping the family home well into retirement may be under threat with Australian Bureau of Statistics stats showing that nearly 50% of seniors are expected to run out of money during their life span. Finance expert and international bestselling author Noel Whittaker said the biggest challenge facing seniors today is many people are outliving their money. WATCH NOW



Downsizing allows you more opportunity to free up a little cash so you can spend more time doing what you want to do, like locking up to leave and trave!!

ENQUIRE TODAY

ENQUIRE TODAY

#### **MAY eNEWS UPDATE**



#### REVIEW: HOW DO THE BUDGET CHANGES IMPACT DOWNSIZERS?

Over 55s finance author, Rachel Lane & Noel Whittaker, review the new budget announcement and its impact on downsizers. EXCLUSIVE OFFER: Take a free, confidential assessment from the Village Guru team to see how the changes may affect you. READ MORE

#### FIVE PREDICTIONS FOR THE RETIREMENT VILLAGE SECTOR

The executive editor of Villages.com, Chris Baynes presented at the Leaders Summit last month with some predictions for the sector and why land lease communities will overtake the DMF model in the near term. VIEW VIDEO



#### INNOVATIVE HOME CONSTRUCTION THE FUTURE FOR DOWNSIZERS

The home building industry is setting new benchmarks in innovative construction allowing a traditional-built home to be delivered under Ingenia Lifestyle's land lease ownership model offering more benefits to downsizers. READ MORE

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# Ingenia e-news contains key topics and insights from our panel of experts:

- Downsizing tips
- Impact of Budget Changes
- Sector growth
- Home innovations
- ✓ Travel opportunities

Focus on customer education to support informed decisions and reduce lead time to sale



### **Pension Changes**

### Pro-actively educating the market to avoid 'change paralysis'



### Noel Whittaker on Downsizing: "It's your solution to a dwindling retirement income."

The great Australian dream of keeping the family home well into retirement may be under threat The great Australian dream of keeping the family nome well into retirement may be under direct with Australian Bureau of Statistics stats showing that nearly 50% of seniors are expected to run out

of money during their life span. ween 2014 and 2015, the ABS said only etween 2014 and 2015, the Asis Sato only 27% of people reported they were planning on relying on government pension allowance as

their source of primary income at retirement. But, in the latest data nearly 50% of Australian But, in the latest data nearly 5/05 of Austranam referes said that they had relied on these avenues to keep them affoat, indicating that seniors do not have enough in the bank to fund.

Finance expert and international bestselling author Noel Whittaker said the biggest challenge facing seriors today is many people are outliving their money.

\*The simple fact is most people don't have enough money to retire on, especially when a lot of that money is tied up in a house,"

"The trouble is you can't sell the back steps

of your home. "For many seniors, downsizing is an effective way of unlocking the large amounts of capital trapped in the family home - a crucial step to trapped in the family home – a crucial step to retaining financial independence and enjoying a comfortable lifestyle."

Mr Whittaker said one of the major impediments that tend to make people reluctant to downsize their home is stamp duty.

\*There is an innovative and sensible housing model seniors need to consider - land lease lifestyle communities let you upgrade to a brand new home putting money in your

With no stamp duty or no exit fees like traditional retirement models, land lease communities are helping Australians release the equity in their old home, improve their lifestyle and keep their hard earned money

"The great thing about a land lease comm the great rang about a uno rease community is transparency and flexibility, there is no stamp is transparency and measurey, owner is no such duty, no hidden exit fees, you get to keep all of the capital gains and you get to rarep and network, that's why people are choosing it.

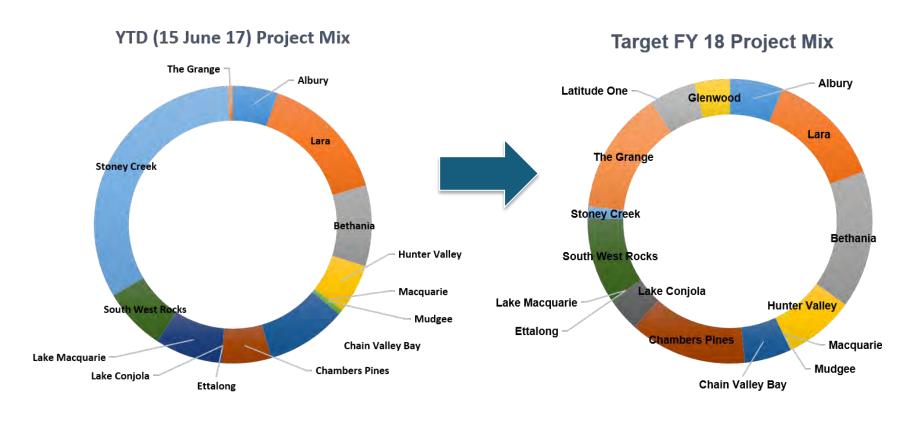
\*Ingenia Lifestyle's unique housing model offers downsizers a great ifestyle as well as

people is what retirement is all about," he said. Land lease communities are becoming an Land reuse communities are becoming an increasingly popular choice for downsizers as an increasingly popular choice for downsizers as an increasingly popular choice for downsizers as an increasing the popular choice for downsizers are popular choice for downsizers as an increasing the popular choice for downsizers are popular choice for downsizers as an increasing the popular choice for downsizers are popular choice for downsiz ecommodation solution, satisfying Mestyle changes and financial security.



### Ingenia Lifestyle – Increasing momentum

#### Diversified base of development projects to drive momentum



No project expected to be more than 16% of FY18 settlements

### The Foundations for Growth

A simplified brand, a clear product suite and improved customer insight plus improved systems and processes create a foundation for growth

#### **Better Portfolio of Projects**

#### **Customer Insight**





#### **Evolved product suite**



#### **Marketing & Brand clarity**







### The Foundations for Growth - Design







### **Active Lifestyle Estates to Ingenia Lifestyle**

Ingenia Lifestyle

**Evolution into Ingenia Lifestyle** 

Take the first step to downsize and simplify your life







Pension changes are coming Will you be ready?



Megan our Project Sales Manager 0459 955 122 509 Wagga Road, Lavincton

No stamp duty or exit fees ▼ No strata/community levies ■ Brand new homes with modern finishes ■ No council rates On site management Over 55s, pet friendly community

Display homes open Tuesday, Wednesday and Thursday - 11an or by appointment Phone Megan on 0459 955 122

508 Wagga Road, Albury NSW | www

\*Price is based on owning your new home and leasing the land and is correct at time of printing. Terms and



No exit fees • Keep 100% of your capital gains · Safe and secure community living for over 95s Indenia Lifestylo Albury lots you retain your independence and offers you the Ireadom of a low-mathematic lifestyle. Enjoy a brand new home and peace of mind is our beautiful lifestyle-community.

JOIN US FOR OUR OPEN HOME

For further information please call Megan our Project Sales Manager on 0.450 955 120 508 Wagga Road, Lavington



Noel Whittaker on Downsizing: "It's your solution to a dwindling retirement income."

### freedom Happy Days

#### Brand new homes now available from \$189,000

ngenia Lifestyle Albury lets you retain our independence and offers you the reedom of a low-maintenance lifestyle. Enjoy a brand new home in our beautiful ifestyle community.

- No exit fees . No stamp duty · Keep 100% of any capital gains
- Safe and secure community

hone Megan our Project Sales Manager on 0459 955 122 for more information 08 Wagga Road, Lavington (off Catherine Crescent) www.liveinalbury.com.au ce is based on owning your home and leasing the land and is correct at time of printing. Terms and conditions apply. 😤 AN INGENIA CO







### **New Marketing Initiatives**

- Digital touchscreens
- Project Brochures
- Educational tools
- Digital Campaigns
- 360 degree virtual tours
- Virtual fly throughs





### **FY17 Marketing Results**



- ✓ FY17 marketing initiatives generated over 5,000 new leads
- ✓ Total database now over 8,000 leads
- 4,000 email subscribers
- ✓ Average of 8 EDM's (Electronic Direct Mail) every month
- √ 78% open rate an engaged database seeking knowledge
- Cost per lead reducing
- Strong educational content

### **Stoney Creek's Value Adding Transformation**

#### **Before**







Physical repositioning stage

Public Sales Launch Mar-15

Displays and Off Plan Sales

Sold out Jun-17 Community Centre FY18

Contract to Settlement (3-12 weeks)

#### **After**







### **Case Study**

#### Ingenia Lifestyle Stoney Creek – a bronze project













☆ Save







141/140 Hollinsworth Road, Marsden Park

Retirement Living, Sold on 28 Oct 2016

A2 31 A1



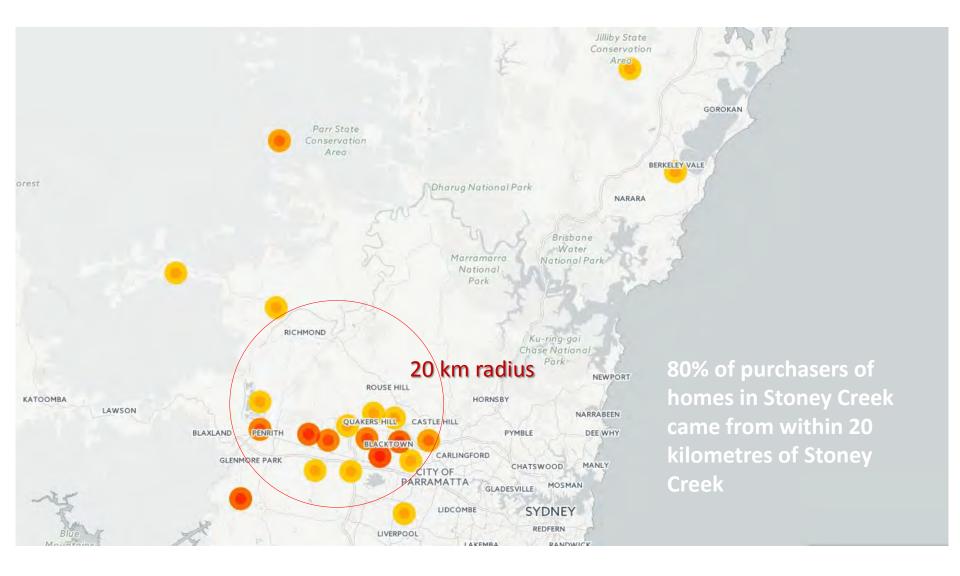
Product and price diversity underpinned strong sales at Stoney Creek. Now sold out - final homes will settle early FY18

A physical repositioning of entry works, streetscape and community facilities plus the significant external works associated with the surrounding business park supported strong revenue uplift at Stoney Creek

- ✓ Average Spend Ratio = 48% (27% to 80%)
- ✓ Settlements varied from 1 to 12 per month average 4 over life of project

### **Ingenia Lifestyle Stoney Creek**

### **Strong local demand**



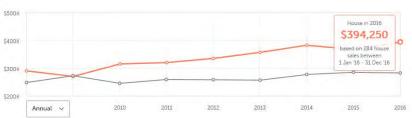


### Ingenia Lifestyle Lara, VIC – A Silver Project

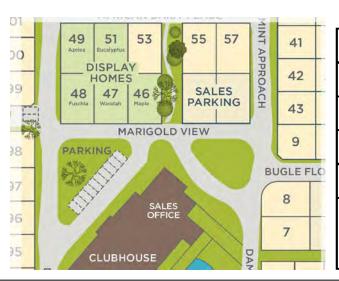
#### Product innovation driving sales volume and price escalation



#### Lara median house price (realestate.com)



New product released in March and the opening of the new Display Village in May has had a positive impact on sales volumes and revenues.



Product	Internal (sq.m)	Original Price and \$/sq.m int	Current Price and \$/sq.m int
Azalea	88.80	\$199,000 (\$2,240/sq.m)	\$219,000 (\$2,466/sqm) - +\$20K
Fuchsia	102.09	\$215,000 (\$2,106/sq.m)	\$239,000 (\$2,343/sqm) - +\$24K
Waratah	116.49	\$229,000 (\$1,965/sq.m)	\$269,000 (\$2,309/sqm) - +\$40k
Maple	129.50	\$269,000 (\$2,077/sqm)	\$329,000 (\$2,540/sqm) - +\$60K
Eucalyptus	137.52	\$269,000 (\$1,956/sq.m)	\$229,000 adjoining the sound attenuation wall and \$339,000 (\$2,465/sqm) on a premium lot -+\$70k



### Ingenia Lifestyle Lara, VIC

Adding value through design efficiency



### Lara's light open living space has improved perceived value









### **New Gold Class Projects**

#### Avina, Latitude One, Glenwood

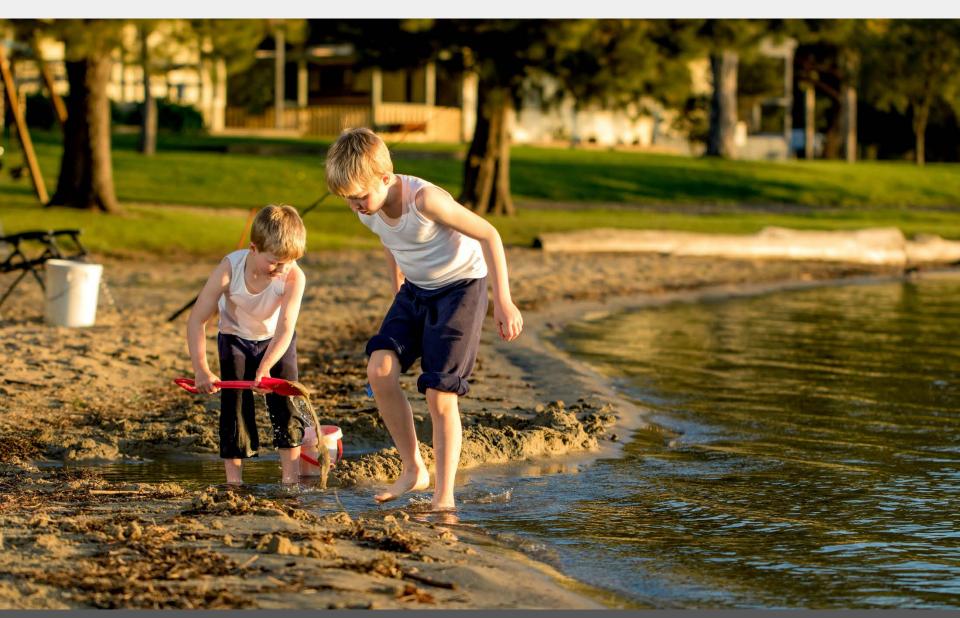




## Avina, Latitude One & Glenwood represent the first stand alone fully master planned communities for Ingenia

- Provide increased margins
- ✓ Require longer planning lead times
- ✓ Greater opportunity to engage and educate the market
- Build pent up demand
- A more strategic launch campaign
- ✓ Typical time from initial marketing launch to settlements is longer than park conversions - approx. 6 - 12 months
- Build database to sell down initial stages
- Align clients capacity to settle with delivery of homes
- ✓ Latitude 1 has built a database close to 500 leads in 5 weeks

### Questions



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